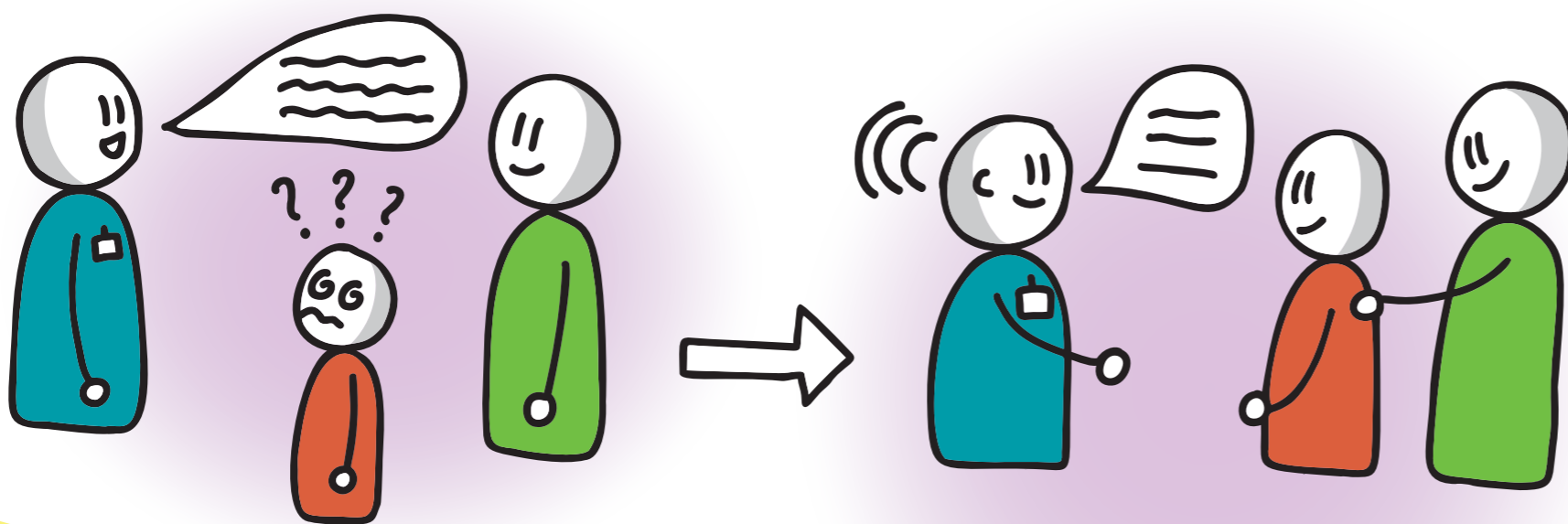




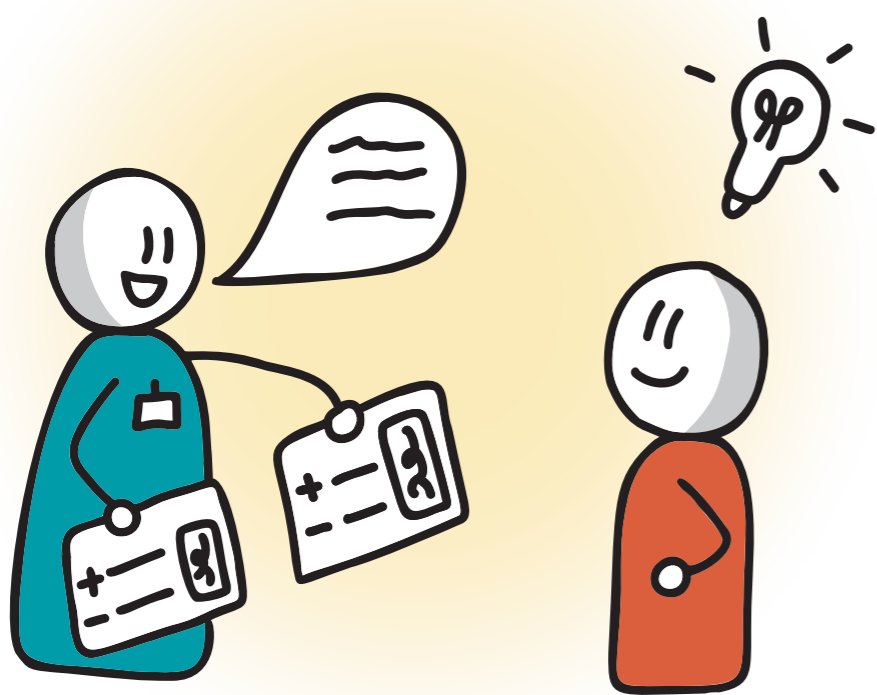
## ISupport Standards

These are the things which health care staff can do to help you if you need a health care test, treatment, examination or intervention.

**Communicate with me in a way I can understand**



**Let me have time to share my views**

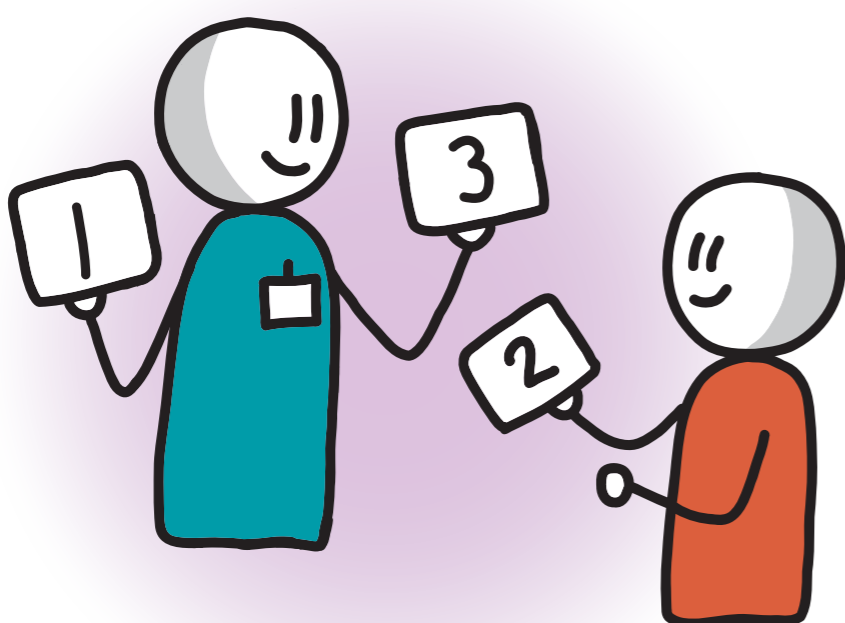


**Give me information that is honest and easy to understand.**



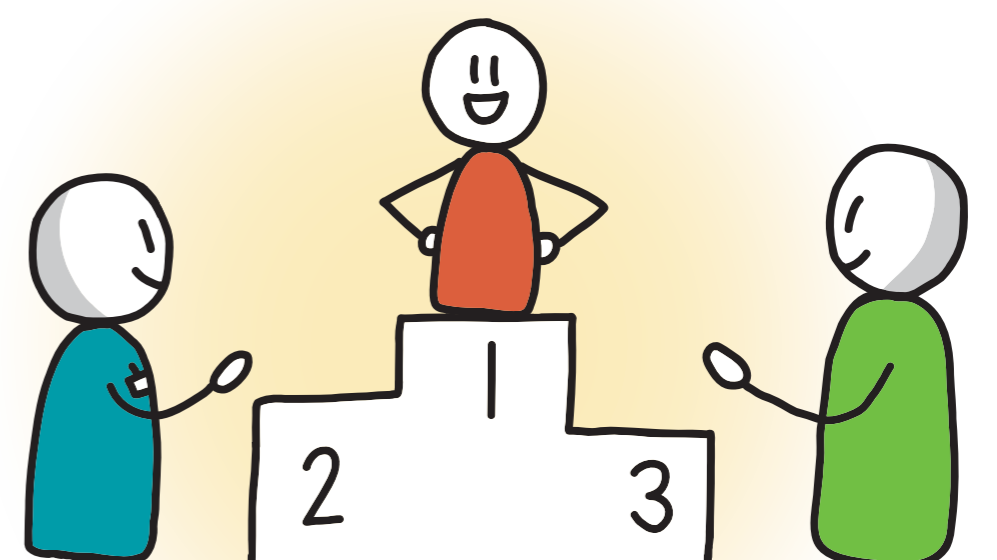
**Help me understand what is happening.**

**Give me time to ask questions.**

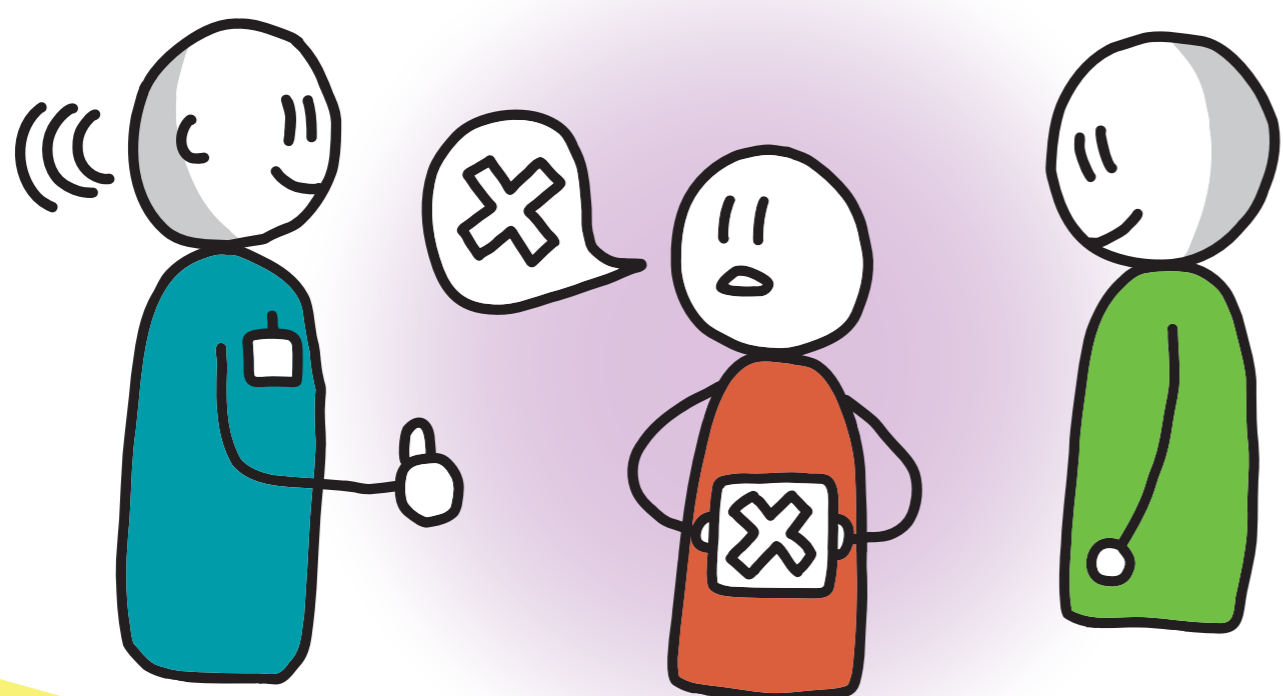


**Offer me choices.  
Pay attention to my views.**

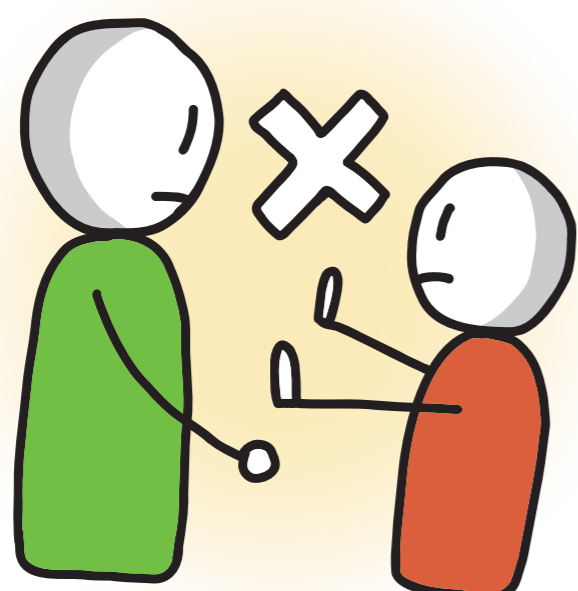
**Do what is best for me at all times**



If I say or show 'stop' or 'no' then take this seriously and stop.

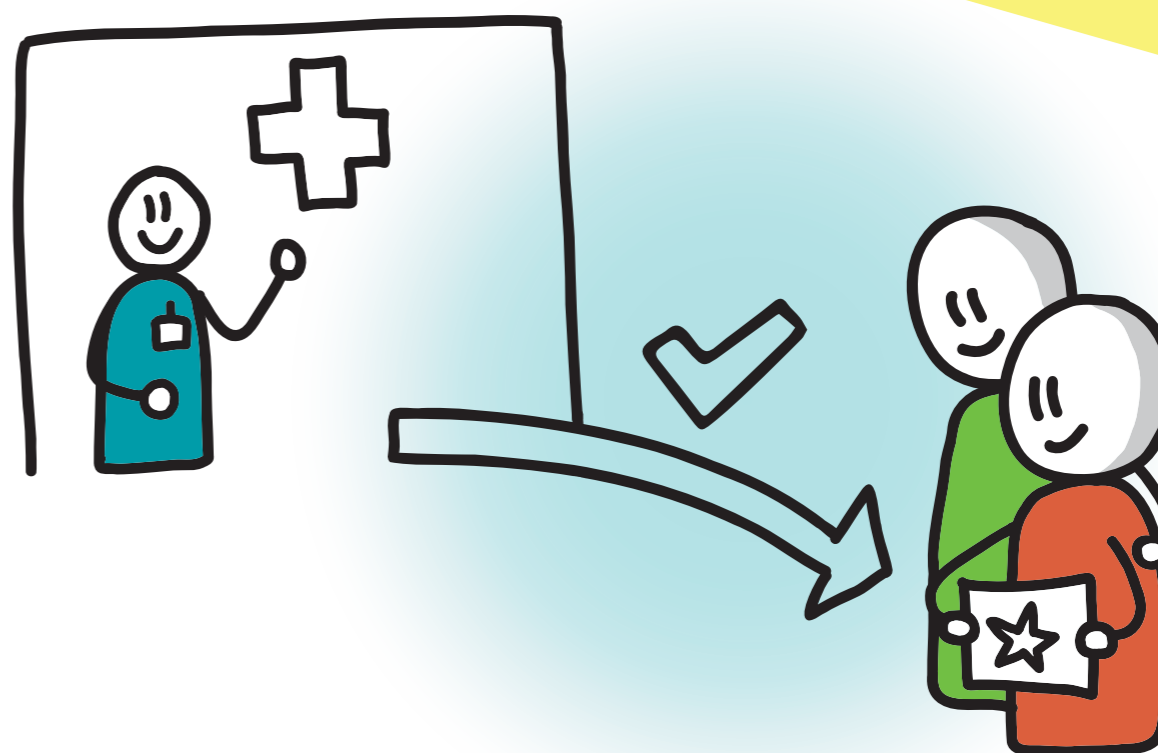


Only help me to keep still in a way which makes me feel calm and safe.

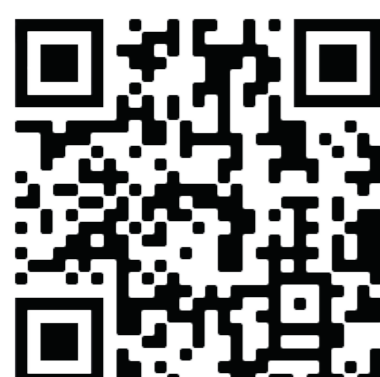


Stop holding me if I say or show that I want you to

What else might help you? Why don't you draw it here?



Help me understand what happened before I leave.



With support from



Illustrations Leonie Sonneveld